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**STATE OF MINNESOTA
COMMISSIONER OF COMMERCE**

In the Matter of the Certificate of Authority
of American Family Mutual Insurance
Company, S.I. NAIC No. 19275 and
American Family Insurance Company NAIC
No. 10386, Wisconsin companies licensed to
do business in the State of Minnesota

CONSENT ORDER

To: American Family Mutual
Insurance Company
6000 American Parkway
Madison, WI 53783-0001

Temporary Commissioner of Commerce Grace Arnold ("Temporary Commissioner") has determined as follows:

1. The Temporary Commissioner has advised American Family Mutual Insurance Company, S.I. and American Family Insurance Company (collectively referred to herein as "American Family") that she is prepared to commence formal action, pursuant to Minn. Stat. §§ 45.027 and 60A.031 (2018) and other applicable law, against American Family's Certificate of Authority to engage in the business of insurance in Minnesota based on the Department's Market Conduct Exam #2922.

2. The Department alleges that American Family utilized variables, offered discounts, and used surcharges in its rating programs that lacked sufficient filed support or raised statutory concerns in violation of Minn. Stat. § 70A, *et seq.* (2018).

3. American Family cooperated during the Department's review and filed changes to its rate and rule filings in accordance with the Department's request.

4. American Family acknowledges that it has been advised of its right to a hearing in this matter, to present argument to the Temporary Commissioner, and to appeal from any adverse

determination after a hearing. American Family hereby expressly waives those rights. American Family further acknowledges that it has been represented by legal counsel throughout these proceedings.

5. American Family acknowledges that it has agreed to informal disposition of this matter without a hearing as provided under Minn. Stat. § 14.59 (2018) and Minn. R. 1400.5900 (2019). With respect to the above-referenced allegations, there has been no hearing, findings of facts, or conclusions of law. This Consent Order represents a settlement of the parties' disputes regarding these allegations.

6. The following Order is in the public interest.

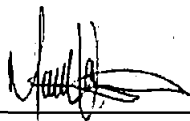
NOW, THEREFORE, IT IS HEREBY ORDERED, pursuant to Minn. Stat. § 45.027, Subd. 6 (2018), American Family shall pay a civil penalty in the amount of \$35,000.00 to the State of Minnesota.

This Order shall be effective upon signature by or on behalf of the Temporary Commissioner.

Dated: 10/19/2020

GRACE ARNOLD
Temporary Commissioner

By:

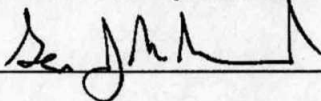


Matthew Vatter
Assistant Commissioner of Enforcement
85 Seventh Place East, Suite 280
Saint Paul, MN 55101
(651) 539-1510

CONSENT TO ENTRY OF ORDER

The undersigned, acting on behalf of American Family Mutual Insurance Company, S.I. and American Family Insurance Company (collectively referred to herein as "American Family"), states that s/he has read the foregoing Consent Order; that s/he knows and fully understands its contents and effect; that s/he has been advised of American Family's right to a hearing in this matter and expressly waives that right; that American Family has been represented by legal counsel in this matter; and that s/he consents to entry of this Order by the Temporary Commissioner. It is further understood that this Consent Order constitutes the entire settlement agreement between the parties, there being no other promises or agreements, either express or implied.

**American Family Mutual Insurance Company
American Family Insurance Company**

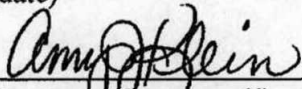
By: 

Its: Corporate Compliance + Ethics Director

STATE OF Wisconsin

COUNTY OF Dane

Signed or attested before me on October 15, 2020 (date)


(signature of notary officer)

Amy J. Klein
Title and Rank
My Commission expires: 4 | 22 | 2023

(stamp)

